

December 7, 2005

To whom it may concern,

It is my pleasure to recommend Mark Clevenger for possible employment. Having worked with Mark before and knowing his technical and communications skills I recruited him for a position as a Technical Support Technician at Wacom Technology when we began operations in Vancouver. Mark handled the support responsibilities well and displayed excellent skill and competency in solving customer problems and was consistently professional and courteous, even with the most challenging callers. Mark is experienced in troubleshooting and solving technical problems on both the Windows and Macintosh platforms.

After Mark started his own business Wacom continued to contract him for multiple projects over the past ten years ranging from IT support, database development and various documentation and animation projects. Mark has consistently demonstrated the ability to take on complex projects and complete them in a timely and professional manner.

Mark is an enthusiastic worker and team player who takes personal initiative in his responsibilities. Mark brings a wide variety of expertise and works well independently and as part of a team. He would be a great asset to any organization.

It has been my pleasure to work with Mark over the years. Don't hesitate to call or email me if I can provide further information (360-896-9833 ext 140 )

Best Regards,



Richard Stumpf  
V.P. Technical Service & Quality Assurance